



## SAFETY PROGRAM for GOLF CLUBS

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### A FULLY INTEGRATED SAFETY PROGRAM DESIGNED FOR GOLF FACILITIES

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Is your club properly prepared to manage a member or employee having a heart attack, stroke, diabetic reaction, or even a sudden cardiac arrest?

A medical emergency at your facility requires immediate response by your staff to prevent a crisis that will have a lasting impact on your entire club for years to come. Being prepared to manage any incident with a professional, competent and caring response will make the difference between a disaster and providing the ultimate in customer service.

**GolfSafe** offers a comprehensive program designed to provide the complete solution for safety at your golf club. Our company of emergency medical professionals and experts will create an emergency response plan that is designed specifically for your club and reviewed annually. We also train your staff, conduct mock drills and provide the necessary medical and on-course communications equipment needed at your club. All of our services and equipment are fully integrated into your safety plan.

Safety is very much on the minds of all of us. Our expectations for our personal safety are higher than ever before. People expect that plans are in place to take care of them wherever they are – even on your golf course.

**Since 1999**, GolfSafe has been the leading expert in emergency response planning for golf courses. No other company provides a complete solution that will enable your club to be prepared for any medical emergency.

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### PROGRAM HIGHLIGHTS

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As a **GolfSafe** facility, your club will benefit from our expertise and services in these areas:

- Club Safety Evaluation
- Emergency Response Plan
- Staff Training and Drills
- Defibrillator Program
- Emergency Medical Equipment
- Interface with Local EMS
- On-course Communications System
- Member Awareness Programs
- Quality Improvement Process
- Annual Review and Renewal
- Special Event Planning
- Ongoing Assistance

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### PROGRAM FEATURES

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Our goal is to ensure the safest possible environment for your members, guests and employees at your club. The GolfSafe program has been developed to ensure a seamless and integrated approach to managing medical emergencies at your club. The following features are included at every GolfSafe facility:

- **Evaluate Golf Facility** - GolfSafe evaluates your club's preparedness to manage medical emergencies both on and off the golf course. This initial step determines the safety needs at your golf facility and is the basis for a GolfSafe emergency response plan.
- **Design Emergency Response Plan** - GolfSafe works closely with club management and staff to design a written emergency response plan that is understood and practiced by all to ensure effectiveness when a medical emergency occurs.

- **Train Staff** - GolfSafe conducts the American Heart Association's (AHA) HeartSaver AED program that certifies staff in CPR and the use of an automatic external defibrillator (AED). Additional staff training programs include a First Aid course, training on medical devices (e.g. oxygen, epinephrine-auto injectors) and emergency response procedures.
- **Conduct Mock drills** – GolfSafe conducts exercises using real-life scenarios involving staff in their actual roles during an emergency. Drills further their understanding of response procedures and build confidence in their ability to manage an incident. Drills are held on the golf course and within the facilities.
- **Provide Equipment** - GolfSafe provides communications and medical equipment based on the club's needs. Equipment is deployed according to the emergency response plan. All trained staff must understand and practice the proper use and maintenance of each.
- **Monitor Effectiveness** - GolfSafe employs a quality improvement process to ensure best practices are in place. A documentation system, incident review and staff feedback result in continuous improvements each season.
- **Annual Renewal** - GolfSafe conducts an annual training program for returning and new staff. The club's emergency response plan is evaluated and updated each year prior to the annual staff training. All communications and medical equipment are checked and supplies replaced.

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## EQUIPMENT

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GolfSafe provides all the medical and communications equipment needed to be effective in managing emergencies at your club. All emergency equipment and staff training are integrated into your safety plan.



### Wireless Callbox System

Instant communications from the golf course to the pro shop is critical during a life threatening emergency. A wireless callbox system enables emergency communications on existing radio frequencies. GolfSafe provides and installs the wireless system from a leading manufacturer.

### Automatic External Defibrillators (AED)

"Cardiologist on a chip". Simple to use and easily maintained, AED's provide life saving defibrillation to victims of sudden cardiac arrest (SCA). When integrated into a GolfSafe emergency response plan, utilizing an AED can significantly improve survival rates from SCA. GolfSafe provides the AED and supplies from leading manufacturers.




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## PROGRAM STANDARDS

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Your club will benefit from GolfSafe's knowledge of national safety standards, federal and state regulations as well as local emergency system requirements. From the moment we evaluate your club's safety procedures and design a response plan, to training your staff and providing the necessary equipment, GolfSafe commits to the highest standards in emergency preparedness. We believe your members, guests and staff will appreciate that.

***For more information, please contact:***

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